



QUALITY POLICY STATEMENT

Issued 04/04/2024 – Review 03/04/2025

Established in 1993 Danhouse Security Ltd specialises in the provision of quality security services to the blue-chip facility management industry within the Southeast of England.

It is our policy to operate to all current employment legislation, health and safety requirements and the security industry codes of practice: BS 7499, BS 7984, and BS 7858. We operate in accordance with our quality management system compliant to BS EN ISO 9001:2015. We also recognise that even though our activities have minimal adverse impact on the environment we have a duty to protect it wherever we can and therefore we also commit ourselves to BS EN ISO 14001: 2015.

The management of our company are fully committed to the requirements of our Quality Manual and all our employees are made fully aware during documented training of their responsibilities for the implementation of the quality procedures.

Our policy is to provide unambiguous, transparent, and competitive quotations that are based on client requirements and detailed assignment surveys.

Measurable quality, environmental and performance objectives have been identified within all core areas of the business (Document QD.03 of the quality manual). We are committed to continual improvement and by carrying out internal audits and quality management reviews we will monitor, measure, and establish new objectives appropriate to improving our service to the client and improving our own business.

This Quality Policy shall be communicated to all employees during induction training and a copy issued to all staff upon commencement of employment. It also readily available to any interested parties on request.

The employees understanding of the policy will be verified during internal audits and training reviews.

The Chief Executive Officer acting as the Quality Management Representative also assumes the responsibility of promoting this policy throughout all aspects of the organisation and ensuring the quality culture in place at Danhouse Security Ltd is maintained.

A handwritten signature in black ink, appearing to read 'John Fitzpatrick', written over a faint background image of a modern building with a curved facade.

John Fitzpatrick
Managing Director

04 April 2024