



# CORPORATE SOCIAL RESPONSIBILITY POLICY

Issued 04/04/2023 – Review 03/04/2024

## **Statement**

At Danhouse Security Ltd we recognise that we must integrate our business values and operations to meet the expectations of our clients, employees and suppliers, together with the needs of the community and the environment.

We recognise our corporate responsibility commitments which are reflected in the principles shown below:

## **Standards of business conduct:**

We are committed to ensuring that our business is conducted in all aspects according to rigorous ethical professional and legal standards.

## **Health & Safety:**

We are committed to achieving continuous improvement in Health & Safety performance so that we provide a clean, healthy and safe working environment for our employees.

## **Employees:**

We aim to deliver a fair employment environment giving individuals the opportunity to develop and advance, subject to performance and business opportunity.

We shall operate an Equal Opportunities Policy for all present and future employees that includes a clear and fair remuneration policy and provides safeguards to ensure that all employees are treated with respect and without sexual, physical or mental harassment.

## **Clients:**

Our business and livelihood depend on our clients. All employees are responsible for ensuring that any contact with clients reflects professionalism, efficiency and honesty. We will strive to provide a high-quality level of service together with good value for money.

We take seriously all feedback that we receive from clients and where possible maintain open dialogue to ensure that we fulfil the requirements outlined within this policy.

We will register and resolve customer complaints in accordance with our documented standards of service.

## **Environment:**

Our objective is to endeavour to reduce our impact on the environment through a commitment to continual improvement directed at reducing our environmental footprint wherever possible. To this end we recycle paper and inkjet cartridges, encourage our employees to save the energy and switch off the lights, computers and other electronic appliances wherever practical and possible.

We dry clean the uniforms to enable re-using and recycle or give away to charity organisations when re-using is not possible.

We shred and recycle superseded documents and files and keep only electronic versions. When searching for new suppliers we consider only the environmentally friendly companies.

We employ locally to site to reduce travelling to work and therefore to reduce pollution and improve global warming.

The company has appointed an Office Manager to be Environmental Management Representative and to maintain EMS according to ISO 14001:2018 EMS standard. The Office Manager will report to top management on the performance of the environmental management system for review, including recommendations for improvement. The Chief Executive Officer is responsible for making sure the resources essential to establish, implement, maintain and improve the environmental management system are available.

## **Suppliers:**

We shall encourage suppliers and contractors to adopt responsible business policies and practices for our mutual benefit.

## **Community:**

We shall ensure our Operations address protecting the public, we shall support and encourage dialogue with local community organisations, and activities by our employees to our mutual benefit.

## **Responsibility:**

The Chief Executive Officer is responsible for the implementation of this policy and ensuring that resources are made available to meet our corporate responsibilities.

Monitoring each of the underlying policy commitments of this policy is the responsibility of the Chief Executive Officer to ensure that our performance in respect of this policy is consistently achieved. To this end the policy will be reviewed annually at the Annual Review Meeting.



**John Fitzpatrick**  
**Chief Executive Officer**

04 April 2023